

# ESA August Board Meeting

## MINUTES

AUGUST 6, 2008

2:03 P.M.

PIKES PEAK REGIONAL BUILDING  
DEPARTMENT, 2880 INTERNATIONAL  
CIRCLE, COLORADO SPRINGS

FACILITATOR	Chair Jim Reid
NOTE TAKER	Laurie Schneider
ATTENDEES	Commander Jim Reid, Jeff Wanderscheid, Chief Bryan Jack, Robert Helton, Councilwoman Margaret Radford, Dr. Marilyn Gifford, Dr. Jack Sharon, Mayor Jeri Howells, Commissioner Sallie Clark, Dan Molner, Valerie Brickell, Kandi Buckland, T. Wayne Florek, Jane Fredman, Bob West, Laurie Schneider

### Agenda topics

#### 1. CHANGES TO AGENDA/POSTPONEMENTS

DISCUSSION	
It was requested to move item 6. A. Introduction of Kandi Buckland, El Paso County Health Interim Representative to follow item 4. A. Appreciation of Rosemary Bakes-Martin's Service to the ESA.	
MOTION	PERSON RESPONSIBLE
Motion to Move Item 6. A. to follow Item 4. A.	Councilwoman Margaret Radford
Second	Robert Helton
Approved	Unanimous

#### 2. PUBLIC COMMENT

DISCUSSION	
None.	

#### 3. APPROVAL OF THE MINUTES OF JULY 2, 2008

DISCUSSION	
None.	
MOTION	PERSON RESPONSIBLE
Motion to Approve the July 2, 2008 Minutes	Commissioner Sallie Clark
Second	Chief Bryan Jack
Approved	Unanimous

#### 4. A. APPRECIATION OF ROSEMARY BAKES-MARTIN'S SERVICE TO THE ESA

DISCUSSION	
Chair Reid expressed his heartfelt appreciation of Rosemary Bakes-Martin's service to the citizens of the City and the County. Her experience and strong determination made her a key contributor to the Board. El Paso County and the City of Colorado Springs will feel the positive effects of Rosemary's efforts to protect our community for many years to come.	
Commissioner Clark added how respected Rosemary was within the Community and that she leaves behind a great legacy.	

#### 4. A.-1 INTRODUCTION – KANDI BUCKLAND, EL PASO COUNTY HEALTH INTERIM REPRESENTATIVE

**DISCUSSION**

Kandi is currently the Acting Director of the Health Department. She is pleased to take over the department at this time and to keep moving things forward.

**4. B. PRESENTATION OF SECOND QUARTER GRANT AWARDS****DISCUSSION**

These grant awards were approved by the Board at the last meeting.

Calhan – Training for 4 EMTs.

Colorado Springs Fire Department Medical Division – Mass Casualty supplies to supplement what the contractor has.

Colorado Springs Fire Department Training Division – CPR Training kits for the teens who attended CPR training to take home and teach family and friends CPR.

El Paso County Search & Rescue – AEDs and AED Trainer.

**4. C. AGREEMENT COMPLIANCE REPORT FOR MAY/JUNE 2008****DISCUSSION**

The information contained within this report was reviewed with the contractor on July 29<sup>th</sup>. Ted Sayer from AMR confirmed that he has reviewed and agrees with the report. The potential penalty for May and June is \$15,480, broken down as \$5,740 for maximum exceptions, \$540 for released calls, \$9,000 for contractor level 0, \$200 for exception requests, and no mission failures reported. The recommended penalty is \$13,280.

In May, there were 3,164 calls, with 2,152 emergency transports; and in June there were 2,995 calls that resulted in 2,037 transports. The current contract states that the contractor's overall compliance must be 90% or better. For May it was 92.95% and for June it was 92.35%.

For the May reporting period there were 43 calls that exceeded the maximum time standard, 30 of the calls were in the urban zone and 13 were in the suburban zone. The potential and recommended penalty is \$2,580. For June, there were a total of 37 calls that exceeded the maximum time standard, 37 in the urban zone and 12 in the suburban zone. The potential and recommended penalty is \$3,160.

In May there were 27 released calls, all were released to Black Forest except for two that went to Fountain. Of the calls that went to Fountain, one exceeded the maximum time standards and a penalty of \$320 is being assessed for this. In June there were 31 calls for mutual aid, all of which went to Black Forest except for one call. There were two calls that exceeded the maximum time standard, resulting in a \$220 penalty assessment.

In May there were three events that met or exceeded the standards for Contractor Level 0, resulting in a \$3,000 penalty. The report now shows the calls that were held as a result of Contractor Level 0, and for May one emergent call was held. In June there were six potential Contractor Level 0 periods, with four that met or exceeded the two minute time standard. AMR has requested an exemption on one of these calls due to an extended standby situation. This has been confirmed and the exception has been granted.

For May there were two calls that the contractor is requesting an exemption. Both of these calls were move up and cover. In June, there were six calls that they are requested an exemption for. One of the calls was the Contractor Level 0 call that was exempted, and four of the six calls were on June 20<sup>th</sup> during the Contractor Level 0 period of 10:45 to 11:01 pm. All of these exemptions have been determined to be legitimate and have been approved.

The major conditions/complaints for both months were: 1. fainting/unconsciousness, 2. traffic accidents/trauma and 3. law enforcement requests.

There have been 1,057 detox transports through July. There is a slight discrepancy between the Detox calls that were reported through the 911 system. This will be adjusted on the next report.

Commissioner Clark noted that she would like to find a better way to address detox calls that AMR and our first responders are responding to. Dr. Sharon noted that this is a community issue, not a medical issue and should be addressed by the City Council, Board of County Commissioners, the Sheriff's Office and the community. Last Saturday there were 40 alcohol/psych patients spread among the four hospitals. This can impact the community if AMR is transporting an alcohol patient and a call with a more serious medical condition is held due to this transport. Commissioner Clark asked Dan Molner to look into this issue and potential solutions. Dan Molner added that he sits on at least four committees addressing this issue. The questions that they are working on include whose responsibility is it? How do you address it? Who has the money to put forth for the various options? Who owns the problem? Right now, it is the Emergency Room. When someone is intoxicated, law enforcement or AMR has to make a decision where to take the person. The Detox facility is typically full, as are the jails. The funding for Detox has been reduced. This is a complex issue and now it is becoming a community problem.

**MOTION****PERSON RESPONSIBLE**

Motion to Approve the May/June 2008 Compliance Report	Chief Bryan Jack
Second	Commissioner Sallie Clark
Approved	Unanimous

#### 4. D. COMMITTEE REPORTS – COMPLIANCE COMMITTEE

DISCUSSION
The Compliance Committee met and there are two outstanding complaints. One from Commissioner Clark and one that Commander Reid will contact AMR about.

#### 4. D. COMMITTEE REPORTS – MEDICAL CONTROL COMMITTEE

DISCUSSION
The Medical Control Committee met before this meeting. There was one RSI case reviewed by Drs. Gifford and Ross. There were no issues, the care was appropriate and performed correctly. The committee reviewed eight complaints, two of which required additional information from AMR. The predominant theme of the complaints tends to revolve around communication. They were all handled appropriately with education and no further action is necessary. The CARES program, the Cardiac Arrest Outcome study through Emory University, is progressing through the various committees that need to look at it.

#### 4. E. TREASURER'S REPORT FOR JULY 2008

DISCUSSION	
MOTION	PERSON RESPONSIBLE
Motion to Approve the Treasurer's Report for July 2008	Commissioner Sallie Clark
Second	Councilwoman Margaret Radford
Approved	Unanimous

#### 5. EXECUTIVE SESSION REQUEST - DISCUSSION OF VENDOR SELECTION FOR EL PASO COUNTY AMBULANCE SERVICES RFP

DISCUSSION
This is August 6 <sup>th</sup> . Pursuant to the Colorado Open Meetings Law, Colorado Revised Statutes Section 24-6-402 (4), the Chair requests that the ESA board vote on whether or not to hold an executive session on the following topics: <ul style="list-style-type: none"> <li>• For a conference with the ESA attorney for the purpose of receiving legal advice on specific legal questions under CRS Section 24-6-402 (4) (b);</li> <li>• For discussion of a matter required to be kept confidential under CRS Section 24-6-402 (4) (c) by the following federal or state law, rule or regulation: CRS Section 24-103-203; and</li> <li>• For purposes of determining positions relative to matters that may be subject to negotiations, developing strategy for negotiations and/or instructing negotiators, under C.R.S. Section 24-6-402 (e).</li> </ul> The following additional details are provided for identification purposes: The executive session will be for the purpose of discussing negotiations and other matters related to the selection through the recent RFP process of an ambulances services contractor. <ul style="list-style-type: none"> <li>• Two-thirds of the quorum of the ESA board is required to approve an executive session.</li> <li>• No formal action shall be taken at the executive session.</li> <li>• If an executive session is approved, the board will meet in executive session, and upon completion, will resume the open session.</li> </ul>

I call for a motion to approve an executive session.

MOTION	PERSON RESPONSIBLE
Motion to Approve the Executive Session	Jeff Wanderscheid

Second	Dr. Jack Sharon
Approved	Unanimous
<b>DISCUSSION</b>	
The ESA Board entered the Executive Session at 2:32 p.m.	
At 4:14 p.m. the ESA Board returned from Executive Session.	
MOTION	PERSON RESPONSIBLE
Motion to Come Out of Executive Session	Commissioner Sallie Clark
Second	Robert Helton
Approved	Unanimous

#### 6. B. AMBULANCE SERVICE RFP

<b>DISCUSSION</b>	
Curt DeCapite and Gina Abbott announced that AMR is the preferred provider at the moment as determined by the Selection Committee. We ask permission to move forward with the contract terms and conditions negotiation process.	
Commissioner Clark expressed her appreciation to the Selection Committee for their hard work during this review process.	
Chair Reid noted that since this contract is still under negotiation, no information can be disclosed or discussed at this time.	
MOTION	PERSON RESPONSIBLE
Motion to Authorize Contracting Staff to Move Forward with AMR as the Preferred Vendor for the El Paso County Ambulance Contract	Chief Bryan Jack
Second	Councilwoman Margaret Radford
Approved	Unanimous

#### 6. C. MEMBER STAFF COMMENTS

<b>DISCUSSION</b>	
Chief Bryan Jack announced that his term is up in September and he will not be seeking reappointment. He will have a recommendation for his replacement.	
MOTION	PERSON RESPONSIBLE
Motion to Adjourn	Robert Helton
Second	Dr. Jack Sharon
Approved	Unanimous

MEETING ADJOURNED AT 4:19 P.M.