

8. ADJOURNMENT

PACKETS ARE SENT VIA E-MAIL TO EXPEDITE INFORMATION

Pursuant to the Colorado Open Meetings Law, CRS §24-6-401, et Seq. and ARTICLE TWO Section 2.9.C of THE EL PASO COUNTY EMERGENCY SERVICES AUTHORITY Agreement, this agenda was posted at the El Paso County's administration offices at Centennial Hall, 200 S. Cascade Ave., Colorado Springs, Colorado on or before July 5, 2016. Please call Ted Sayer at 520-7654 or email him at tedsayer@elpasoco.com if you wish to submit your name and e-mail address to receive notice of future meetings.

TENTATIVE SCHEDULE OF UPCOMING COMMITTEE MEETINGS			
DATE	MEETING	TIME	LOCATION
September 27, 2016	Research Committee	3:00 PM	3755 Mark Dabling Blvd, Rm 134 Conference Room
September 27, 2016	Planning Committee	4:00 PM	3755 Mark Dabling Blvd, Rm 134 Conference Room
October 5, 2016	Monthly Board Meeting	3:00 PM	2880 International Circle, 2 nd Floor Hearing Room

El Paso County Emergency Services Authority

3755 Mark Dabbling Blvd, Colorado Springs CO 80907
719.520.7654

Board Meeting Minutes

AUGUST 2, 2016 3:08 PM

PIKES PEAK REGIONAL BUILDING DEPARTMENT
2880 INTERNATIONAL CIRCLE, COLORADO SPRINGS

FACILITATOR	Chief Steve Murphy
NOTE TAKER	Ted Sayer
ATTENDEES	Commissioner Sallie Clark, Councilmember Sam Gieck, Chief Steve Murphy, Chief John Hillmann, Chief Bryan Jack, William Normile, Jeff Force, Kenneth Hodges, Ted Sayer. Note Dr Marilyn Gifford attend for Dr. Julie Kiley in a non-voting representative capacity.
ABSENT	Dr. Tim Hurtado, Dr. July Kiley, Chief Carl Tatum, Wayne Florek, Councilman Gary Smith

Agenda topics

2. CHANGES TO AGENDA/POSTPONEMENTS

DISCUSSION	
None	

3. PUBLIC COMMENT

DISCUSSION	
None	

4. APPROVAL OF MINUTES FROM JUNE 1, 2016 ESA MEETING

DISCUSSION	
None	
MOTION	PERSON RESPONSIBLE
Motion to Approve	Chief Bryan Jack
Second	Commissioner Sallie Clark
Approved	Unanimous

5.A. MAY 2016 TREASURER'S REPORT

DISCUSSION	None
MOTION	PERSON RESPONSIBLE
Motion to accept the Treasurer's Report	Bill Normile
Second	Jeff Force
Approved	Unanimous

5.B. COMPLIANCE REPORTS FOR MARCH AND APRIL 2016

DISCUSSION	Brief discussion about erosion in response times which was differed to 5.D
Ted Sayer presented the Compliance Reports for May and June	
Motion to Approve	Bill Normile
Second	Jeff Force
Approved	Unanimous

5.C COMMITTEE REPORTS

DISCUSSION – Ted Sayer presented an update from the Research Committee. The trend towards Community Paramedicine continues but successful approaches take a more holistic system wide approach. Ted asked for assistance in expanding attendance to the Research Committee meetings to include representatives from the local hospital systems, psychiatric facilities, home healthcare and others.

5.D. SCATTER MAP DATA/AMR AVERAGE RESPONSE TIME REPORTS

DISCUSSION - Dillon Lane with AMR presented the scatter gram data. Chelsia Baker presented AMR's Average Response Time Reports. There was a discussion between the board and Ms. Baker about the erosion in response times to the remote zones.

5.E AMR'S COMMUNITY RELATIONS REPORT

DISCUSSION
Shawn Howe presented a verbal overview of AMR's activities in the community and promised a written report for the next meeting.

6.A. AMBULANCE RECERTIFICATION

DISCUSSION
AMR's Shawn Howe presented ambulance 381 that is being recertified. There was a discussion around how many miles are appropriate to run an ambulance. Mr. Howe stated that AMR does not intend to recertify any ambulance more than once.

6.B. BOARD MEMBER/STAFF COMMENTS

DISCUSSION

- Jeff Force announced that on August 11th the UC Health Mobil Stroke Unit will start to deploy into the system and gave the initial schedule for its deployment.
- Commissioner Clark requested that AMR start to provide their Direct-to-Detox data that they had provided in the past. Shawn Howe said he would be happy to do so.

7. ADJOURNMENT

DISCUSSION	None
MOTION	PERSON RESPONSIBLE
Motion to adjourn.	Chief Bryan Jack
Second	Commission Clark
Approved	Unanimous

MEETING ADJOURNED AT 4:04 P.M.

El Paso County Emergency Services Authority

August 2016 Financial Report

Reported on September 7th, 2016

			Current Budget	Current Month	Year to Date (YTD)		
			2016	Current Month Actuals	YTD Actuals	YTD Unobligated Balance	YTD Variance % From Budget
OPERATING REVENUES							
Contract Administration (Per Agreement)							
ESA Administration	\$	80,000.00	\$	20,000.00	\$	60,000.00	\$ (20,000.00) -25.0%
Appropriation from Fund Balance	\$	-	\$	-	\$	-	\$ - 0.0%
Operating Revenue Subtotal (Contract Administration)	\$	80,000.00	\$	20,000.00	\$	60,000.00	\$ (20,000.00) -25.0%
Other Operational Revenue							
Interest	\$	50.00	\$	-	\$	-	\$ (50.00) -100.0%
Compliance Assessments (Allocated to Grants Fund)	\$	7,440.00	\$	404.70	\$	4,415.85	\$ (3,024.15) -40.6%
Operating Revenues Subtotal (Other)	\$	7,490.00	\$	404.70	\$	4,415.85	\$ (3,074.15) -41.0%
TOTAL OPERATING REVENUES (All Sources)	\$	87,490.00	\$	20,404.70	\$	64,415.85	\$ (23,074.15) -26.4%
OPERATING EXPENDITURES							
Contract Administration (Per Agreement)							
El Paso County Compliance Administration	\$	70,366.00	\$	5,831.94	\$	40,823.58	\$ (29,542.42) -42.0%
Contract Research/Evaluation	\$	1,500.00	\$	-	\$	-	\$ (1,500.00) -100.0%
Financial Audit / Accounting	\$	10,000.00	\$	2,500.00	\$	5,900.00	\$ (4,100.00) -41.0%
Insurance	\$	2,567.50	\$	-	\$	-	\$ (2,567.50) -100.0%
Office/Automation Expenses	\$	-	\$	-	\$	-	\$ - 0.0%
Information Services	\$	40.00	\$	-	\$	-	\$ (40.00) -100.0%
Operating Expenses Subtotal (Contract Administration)	\$	84,473.50	\$	8,331.94	\$	46,723.58	\$ (37,749.92) -44.7%
Other Operational Expenses							
Grants (From Actual / Available Compliance Assessments)	\$	3,016.50	\$	-	\$	-	\$ (3,016.50) -100.0%
Operating Expenses Subtotal (Other)	\$	3,016.50	\$	-	\$	-	\$ (3,016.50)
TOTAL OPERATING EXPENDITURES (All Sources)	\$	87,490.00	\$	8,331.94	\$	46,723.58	\$ (40,766.42) -46.6%
VARIANCE - REVENUES OVER EXPENDITURES							
TOTAL VARIANCE (SURPLUS / DEFICIT)	\$	-	\$	12,072.76	\$	17,692.27	\$ 17,692.27 0.0%
CASH POSITION							
BEGINNING FUND BALANCE — Unassigned and Assigned Funds	\$	33,587.80					
As of 12/31/16:			Grant Fund Balance				
Grant Fund Balance (Assigned)	\$	15,990.90	\$	11,575.05	<i>Beginning Balance</i>		
RFP Fund Balance (Assigned)	\$	-	\$	4,415.85	<i>Add: Assmt Rev Rec YTD</i>		
Unassigned Fund Balance	\$	35,289.17	\$	-	<i>Add: Interest</i>		
Cash Receivable	\$	-	\$	-	<i>Less RFP Fund Transfer</i>		
Cash Payable	\$	-	\$	-	<i>Less Grant Fund Awards</i>		
ENDING FUND BALANCE — Unassigned and Assigned Funds	\$	51,280.07	\$	15,990.90	<i>Assigned Grant Fund Balance</i>		



Board of Directors

Chief Carl Tatum, Chair
Chief Steve Murphy, Vice-Chair
Jeffery S. Force, Secretary
T. Wayne Florek, Treasurer
Commissioner Sallie Clark
Commissioner Peggy Littleton (Alternate)
Councilmember Sam Gieck
Lieutenant Jared Cass (Alternate)

Julie Kiley, M.D
Timothy Hurtado, D.O..
William Normile
Chief Bryan Jack
Councilmember Gary Smith
Mayor Bryan Ulrich (Alternate)
Chief John Hillmann

ESA Performance & Compliance Report

July 2016

I. ESA COMPLIANCE REVIEW SUMMARY

Pursuant to the Intergovernmental Agreement Concerning the El Paso County Emergency Services Authority ("ESA") dated April 1, 2014, El Paso County and the City of Fountain have created the ESA to oversee an exclusive contract to provide ground emergency ambulance service to the ESA's service area within El Paso County. Appendix A, of the Ground Emergency Ambulance Services Contract between El Paso County Emergency Services Authority and American Medical Response of Colorado, Inc. ("Contractor"), which was effective July 1, 2014, provides that Contractor agrees that, in the event it fails to meet performance requirements set forth in the Contract, it shall pay assessments in the amount and manner set forth in Section 3 of Appendix A. The assessments represent a reasonable endeavor by the ESA and the Contractor to estimate a fair compensation for the foreseeable damage to the ESA and its residents due to Contractor's failure to meet the performance standards set forth in the Contract. The assessments are in the nature of liquidated damages and are not punitive in nature. Payment by the Contractor of an assessment shall constitute a full release and satisfaction of the particular matter.

In accordance with Section 10 of the contract, the Contractor provided all required performance and compliance reports during the reporting period. The Contractor has reviewed and concurs with the contents of this report. A representative sampling and subsequent assessment of associated records for Code 3 calls documented in the Contractor's submitted data indicated that records were accurately prepared and factually reported for July 2016.

A. Appendix A, Section 12 – Scheduled Assessment Increases

		Effective Date
Current Contract Section	Description	January 1, 2016
Appendix A, 3.e.	Exceeding response times - per minute, with cap of \$500	\$21.30
Appendix A, 3.f.	Excessive per call penalty	\$25.00
Appendix A, 3.g.	90% Urban/Suburban (per % pt. or fraction thereof)	\$500.00

Consumer Price Index indices:

Denver Boulder Greely CPI - Transportation Index
 Denver Boulder Greely CPI - Health Care Index

B. Assessment Summary

The data provided is by the Contractor and reviewed by ESA staff. The total recommended assessment for this reporting period is \$3,214.10 .

Potential & Recommended Assessment Summary		
July 2016		
Performance Standard	Potential	Recommended
Per Call Performance (Exceeding Maximum)	\$1,384.50	\$1,384.50
Excessive Per Call Penalties	\$0.00	\$0.00
Zone Standards (90%) Suburban and Rural	\$2,000.00	\$2,000.00
Exemptions	\$170.40	\$170.40
TOTAL:	\$3,214.10	\$3,214.10

II. CONTRACTOR PERFORMANCE & COMPLIANCE REPORT

A. Per Call Performance (3.e.) – In the current reporting period there were eleven calls which exceeded the maximum response time allowed in the contract (subject to the 100 call rule), and no calls which were excessive. During July, there were two zones reaching 100 calls, the Frontier 25 zone at 96.00% and the Wilderness 45 zone at 99.00%. There were 9 calls in Frontier 25, 50 in Frontier 35, 26 in Frontier 45, and 37 in Wilderness 45.

July 2016									
Zone	Date	Call #	Resp Time	Max	Excessive	Amount in Excess	Min in Excess	Per Call Asmt (Max \$500)	Excessive
ESA Rural 20	2016-07-05	80746	0:30:48	0:30:00	0:43:00	N/A	1	\$21.30	\$0.00
ESA Suburban 12	2016-07-04	80374	0:18:22	0:18:00	0:28:00	N/A	1	\$21.30	\$0.00
ESA Suburban 18	2016-07-02	79354	0:28:46	0:27:00	0:37:00	N/A	2	\$42.60	\$0.00
ESA Suburban 12	2016-07-14	84108	0:19:39	0:18:00	0:28:00	N/A	2	\$42.60	\$0.00
ESA Rural 20	2016-07-12	83351	0:33:14	0:30:00	0:43:00	N/A	4	\$85.20	\$0.00
ESA Wilderness 45	2016-07-26	88670	0:58:35	0:55:00	1:15:00	N/A	4	\$85.20	\$0.00
ESA Suburban 12	2016-07-15	84696	0:22:21	0:18:00	0:28:00	N/A	5	\$106.50	\$0.00
ESA Suburban 12	2016-07-23	87536	0:25:11	0:18:00	0:28:00	N/A	8	\$170.40	\$0.00
ESA Suburban 12	2016-07-28	89831	0:25:29	0:18:00	0:28:00	N/A	8	\$170.40	\$0.00
ESA Suburban 18	2016-07-19	85947	0:36:53	0:27:00	0:37:00	N/A	10	\$213.00	\$0.00
ESA Frontier 45	2016-07-17	85324	1:14:34	0:55:00	1:15:00	N/A	20	\$426.00	\$0.00
Subtotal								\$1,384.50	\$0.00
Total								\$1,384.50	\$0.00

Excessive Per Call Penalties (3.f.) – During the current period, none of the zones with at least 100 calls had response times which exceeded the excessive response time allowed in the contract. Any call that exceeds this response time would incur an additional \$25 flat fee penalty.

Zone	Excessive Response Time Allowed per call (minutes)
Suburban 12	28:00
Suburban 18	38:00
Rural 20	43:00
Frontier 25	46:00
Frontier 35	60:00
Frontier 45	75:00
Wilderness 45	75:00

B. Zone Standard – Suburban and Rural (3.g.) – Percentage of calls (subject to the 100 call rule) which meet the Minimum Response Time Standards in Suburban and Rural zones (90%), reported monthly. The contractor met the minimum zone standard in all zones including those covered by the “100 call rule” with the exception of Suburban 12 which was at 86.11%.

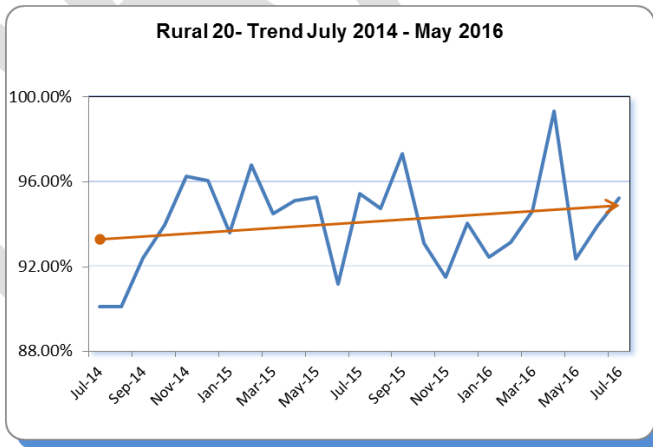
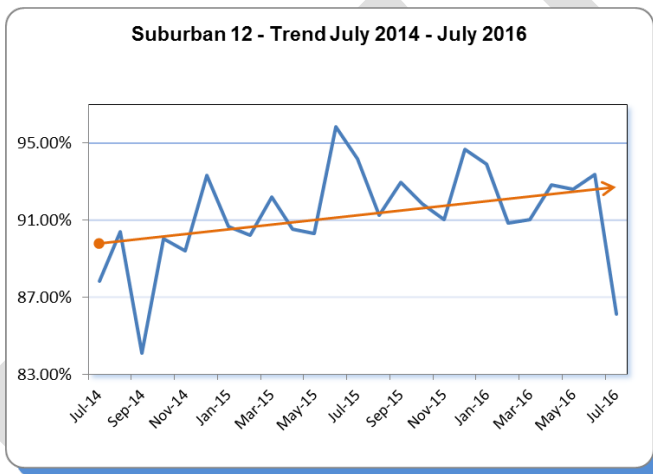
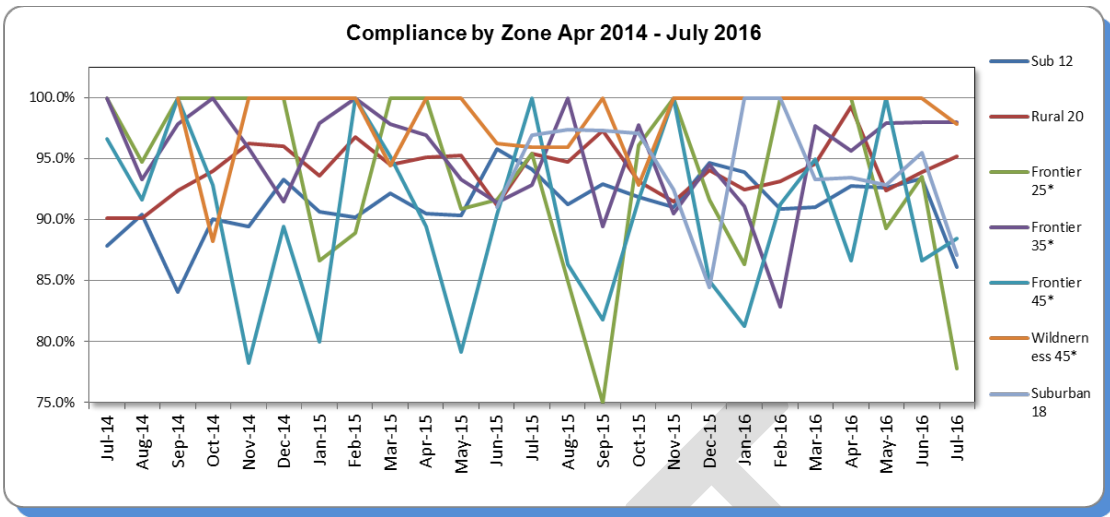
July 2016				
Zone	Total Responses	Total Lates	Compliance Percent	Penalty
Rural 20	126	6	95.24%	\$0
Suburban 12	216	30	86.11%	\$2,000
Suburban 18	62	8	87.10%	\$0
*Frontier 25	9	2	77.78%	N/A
*Frontier 35	50	1	98.00%	N/A
*Frontier 45	26	3	88.46%	N/A
*Wilderness 45	37	3	91.89%	N/A
Zone Standard			90.00%	\$2,000

*Zone data provided for information only, excluded from penalty as stated in section 3.g

Most Recent 100 Call Rule Performance		
Frontier 25	3/16/2016	96.00%
Frontier 35	6/18/2016	96.12%
Frontier 45	7/9/2016	92.00%
Wilderness 45	3/16/2016	99.00%
Suburban 18	7/5/2016	94.00%

C. Compliance Trend - Compliance history for each zone from July 2014 to the present. In July and August of 2014, calls in the Frontier 45 and Wilderness 45 zones were combined into the Frontier 45 zone. The calls in these zones were split as of September 2014. Data is shown for the last 9 months in the table, however all data is included in the graphs below.

Zone	Nov' 15	Dec' 15	Jan' 16	Feb' 16	Mar' 16	Apr' 16	May' 16	Jun' 16	Jul' 16
Sub 12	91.05%	94.69%	93.94%	90.87%	91.04%	92.82%	92.61%	93.39%	86.11%
Sub 18	92.50%	84.44%	100.00%	100.00%	93.33%	100.00%	92.86%	95.51%	87.10%
Rural 20	91.50%	94.05%	92.45%	93.15%	94.63%	99.33%	92.39%	93.92%	95.24%
Front 25*	100.00%	91.67%	86.36%	100.00%	100.00%	100.00%	89.29%	93.55%	77.78%
Front 35*	90.48%	94.55%	91.11%	82.86%	97.73%	95.65%	97.92%	98.04%	98.00%
Front 45*	100.00%	85.00%	81.25%	91.30%	95.00%	86.67%	100.00%	86.67%	88.46%
Wild 45*	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	91.89%



D. **Exemptions** (3.d.) – Under the terms of the current contract, exemptions may be granted for “unusual circumstances beyond Contractor’s reasonable control.” These may include, without limitation, unusually severe weather conditions, disasters, difficult or restricted patient access, private roads, change of location, bad address, or other factors as determined in the sole discretion of the ESA. Exempted calls are excluded from calculations and do not count as an on-time responses.

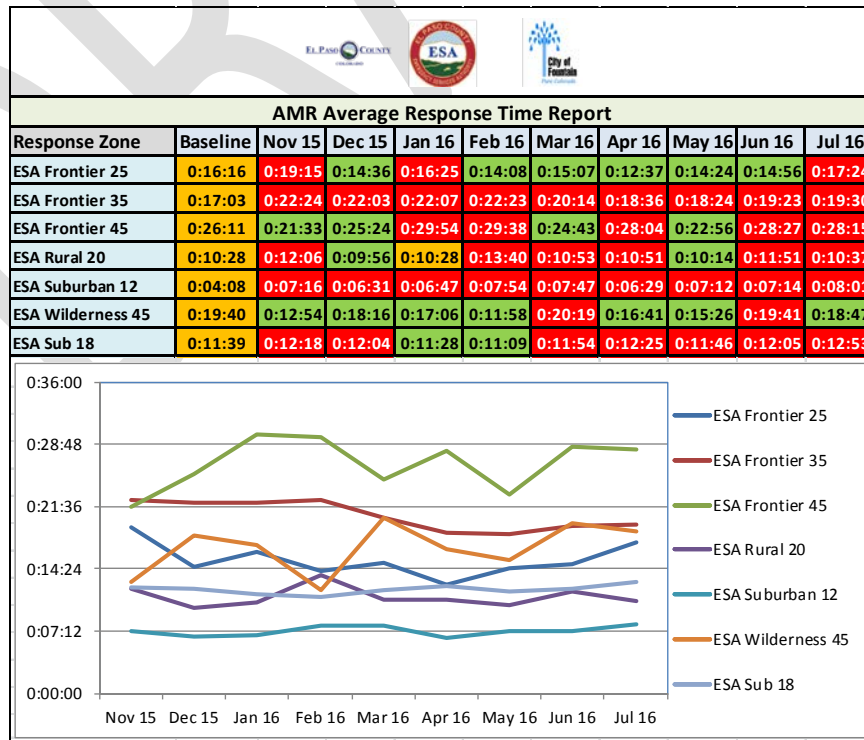
- a) Responses canceled en-route.
- b) Multiple units: Additional units’ times are measured from the time the additional unit is requested until it arrives on scene.
- c) Breakdowns: If a unit breaks down at the scene, the response time is measured when the additional unit is requested until it arrives. If a unit breaks down en-route to the scene, the response time is measured from the original time of request of the first unit until the replacement unit arrives.
- d) Good Cause (weather, road conditions, traffic, or system overload, etc.)

For the month of July 2016, the Contractor requested one Code 3 call(s) to be exempted from the data to determine compliance with performance standards as required under the current contract. The one exemption was due to bad weather during a recent large storm. There was a large storm in the area at the time, Colorado Springs Fire Department was on “Cold Reporting” and the crew did air on the radio that they were non-emergent due to hail.

July 2016									
Zone	Date	Call#	Max	Excessive	Response Time	Amt in Excess	Potential Asmt	Exc per Call Fee	Notes
ESA Suburban 12	7/28/2016	89831	0:18:00	0:28:00	0:25:29	0:07:29	\$170.40	\$0.00	Weather
Associated Assessments							\$170.40	\$0.00	Total - \$170.40

Additional Data

A. Average Response Time Trends



B. AMR Scene to Detox Transports

AMR Scene to Detox Transports		
2016		
	January	46
	February	38
	March	45
	April	36
	May	47
	June	32
	July	34
	August	N/A
	September	N/A
	October	N/A
	November	N/A
	December	N/A

Ted Sayer – ESA Business Analyst



Community Relations Report July 2016

AMR Colorado Springs has joined AMR Pueblo to host a weekend radio show called Heartbeat Colorado. The radio show will feature local healthcare agencies and discusses current healthcare topics. Tune in to 101.3 at 8:00 am on Saturdays and Sundays.

Donated Special Events/Community Education

- Penrose Urgent Care Opening
- Ray Nixon Power Plant Safety Meeting
- Pikes Peak Towers BP Checks
- CSFD Fire Explorers Career Night
- La Petite Academy Ambulance Tour
- El Paso County Fair 1st Aid Room
- PPLD Summer Reading Program
- Campus Clean Up
- Joyful Baptist Church Career Day
- Mt. Carmel Center of Excellence Grand Opening
- NICU Reunion
- CSFD Fire Explorers Tower Day

AMR actively participates in the following on an on-going basis

- Safe Kids Coalition
- Drive Smart Steering Committee
- Leadership Pikes Peak
- Colorado Springs Executives Association
- Pikes Peak Chief's Forum
- Pikes Peak Elder Abuse Coalition
- Meal on Wheels